

What do you do when it works?

Be ready when your new solution is online. The value it delivers will impact your operations.

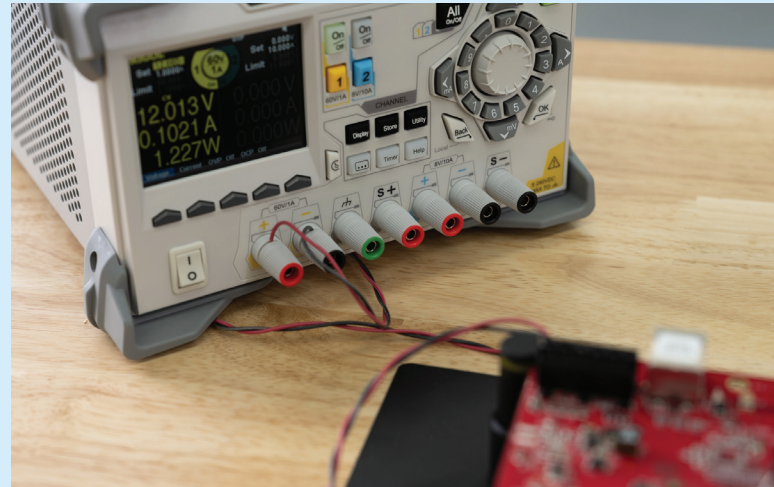


Clarity before commitment. That's the mantra of the risk-averse project manager who understands the value of testing every likely scenario before proceeding down a path to their destination. In our [recent white paper](#), we highlight the latest thinking about this wisdom as it applies to strategically testing your physical security system deployments—pilots, proofs of concept, and everything in between.

The human/technology overlap that testing helps to surface culminates with your plan for providing hands-on support to the end solution. A fully tested system that you've deemed suitable from an IT standpoint still must support feasible human response. In assembling the right test cases for your unique solution, you've laid the groundwork for authoring specific protocols for your security team to execute in many instances of system behavior: How to respond to alarms, which solution areas need the most vigilance, and what common anomalies will sometimes produce false positive incident reports.

This approach can also lead to healthy interventions you introduce to your security measures as part of the solution design experience. For example, examining human interactions with the new system might lead to identifying specific vulnerabilities based on new ways users and security personnel access various system features. This in turn gives you opportunities to devise ways of hardening the system against these variables—a risk mitigation you wouldn't have discovered without zooming in on human use cases for your particular environment and design.

Think ahead by asking: “Okay, now we have the right system design. What do we do when it works?” With any deployment, you want less noise for operators, not more. The better you're able to consider your users' day-to-day interactions with the system you implement, the better your solution testing will prepare you for efficient, effective long-term operations.



For more details on testing philosophy and best practices for physical security systems, read our white paper, [Making test plans worth your investment: How innovations in security solution testing pave the way to on-budget results.](#)



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